

DTxFIM™ Accessibility Statement

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DTxFIM, LLC (“DTxFIM,” “we,” “our,” or “us”) is committed to ensuring that our digital platform, website, mobile application, and online services are **accessible and usable by all people**, including those with disabilities. Our goal is to provide a seamless and inclusive experience for every user.

We are actively working to ensure our digital properties meet or exceed the **Web Content Accessibility Guidelines (WCAG) 2.1 Level AA** standards. These guidelines define how to make digital content accessible for people with a wide range of disabilities, including visual, auditory, cognitive, motor, and speech-related impairments.

Our Accessibility Commitment Includes:

- Ongoing review and assessment of our website and application accessibility
- Continuous improvements to usability and inclusive design
- Ensuring compatibility with screen readers, keyboard navigation, and assistive technologies
- Staff and vendor training on accessibility best practices

Request Assistance or Provide Feedback

If you encounter any difficulty accessing any part of our website or application, or if you require information in an **alternative or accessible format**, we are here to help **at no cost to you**.

Please contact:

Accessibility Support

Email: accessibility@dtxfim.com

Hours: Monday – Friday, 9:00 AM – 5:00 PM (local time)

We Welcome Accessibility Feedback

If you have suggestions to improve accessibility, we encourage you to share them. Your feedback helps us continue to evolve and improve the user experience for everyone.

Email: feedback@dtxfim.com

DTxFIM™ remains dedicated to inclusive digital access and to supporting the needs of all individuals who use our services.

We appreciate your partnership in helping us provide an accessible and equitable experience for all.